



Westin Gaslamp Quarter, San Diego Agenda, March 16, 17 & 18, 2011

**Wednesday, March 16<sup>th</sup>**

10:00 - 2:30 Director Training (See attached agenda)

**Thursday, March 17<sup>th</sup>**

9:00 - 10:00 Registration  
10:00 - 10:15 Introduction and Administrative Issues  
10:15 - 11:15 **Q2ebanking** - Risk and Fraud trends  
11:15 - 11:30 Morning Break  
11:30 - 12:30 **Harland Financial Solutions** - Touché Analyzer MCIF  
12:30 - 1:30 Luncheon Courtesy of **Harland Financial Solutions**  
1:30 - 2:30 **Fiserv Premier** - New release features/functionality  
2:30 - 3:15 **Fiserv Premier** - Integrated Address Verification  
3:15 - 3:30 Afternoon Break  
3:30 - 4:30 **Response Technology Inc** - INSYTE for Prime  
5:00 - 7:00 Hosted Reception courtesy **Response Technology Inc & Q2ebanking**

**Friday, March 18<sup>th</sup>**

7:30 - 8:30 Registration / Full Breakfast courtesy of WSUG  
8:30 - 10:15 Breakout Sessions:  
Technology, Loans, Operations, FRAC  
10:15 - 11:00 Morning Break - Hotel Checkout  
11:00 - 11:45 Breakout Session Reports  
11:45 - 12:00 Final Assembly, Wrap up, Drawing